

Pluck Tea Inc.

As a rapidly growing, 'best in category' specialty tea company and an innovative customer - focused organization, we are presently seeking an experienced Operations Manager to join our growing team.

About Pluck Tea

Pluck Tea was founded in 2012 by Jennifer Commins, a Certified Tea Sommelier and passionate entrepreneur. The company supplies a wide range of teas to foodservice, retail, educational, and office customers.

We are a company that keeps sustainability front of mind by sourcing ingredients from ethical growers, local farms, and Toronto – based suppliers.

Pluck Tea currently holds Kosher, Vegan, Fair Trade, and Organic Certifications and are in process to be GMP/HACCP certified in the coming months.

We value teamwork, integrity, diversity, and respect in our workplace.

About the Position

This is a full-time position, with a competitive base salary, located in the Leaside area of Toronto. The successful candidate must be self-driven and organized, with a passion for the food industry, proven leadership skills, and relevant experience in Quality Assurance programs such as GMP, HACCP, or BRC.

The Operations Manager will report directly to the founder.

Role and Responsibilities:

- Quality Assurance – GMP / HACCP programming and reporting
- Procurement – planning, purchasing, and liaising with suppliers
- Inventory management and optimization
- Facilities – maintenance, expansion, and improvements

Skills Required:

- Enthusiasm for working in a small, growing, and dynamic team environment
- Proven skills in training and leading production teams
- Proficiency in Microsoft Excel is a requirement, Quickbooks experience is an asset
- The ability to self – organize and be accountable for results is critical

How to Apply

1. Please visit our website to learn more about Pluck.
2. Interested candidates must apply with a cover letter, resume, and a short (200 words max) answer to the following question: "What motivates you at work?"
3. Please send your application to careers@pluckteas.com.
4. While all applications are appreciated, only those candidates selected for interview will be contacted.